

09/784,069

4/7/01

Patents

Set	Items	Description
S1	1555051	(FIBRE OR FIBER) ()OPTIC? OR OPTICAL OR COAXIAL? OR CO()AXIAL? OR CABLE?
S2	150422	DATABASE? OR DATABASE? OR DATA() (BASE? OR BANK?) OR DB OR - OODB OR DBMS OR RDB
S3	1891	TROUBLETICKET? OR (HELP()DESK? OR HELPDESK? OR PROBLEM? OR TROUBLE) ()(REPORT? OR TICKET?) OR TROUBLEREPORT? OR COMPLAINT?
S4	10680	ISP? OR SERVICE() PROVIDER?
S5	345282	CENTRALI? OR SHARE? OR PORTAL? OR WEBPORTAL? OR DISTRIBUTE? OR NETWORKED
S6	2305141	ACCESS? OR MAINTAIN? OR EDIT? OR REVIS? OR VIEW?
S7	967682	USER? OR INDIVIDUAL? OR PERSONAL? OR SUBSCRIBER?
S8	188343	TIER? OR MULTILEVEL? OR HIERARCH? OR RESTRICT?
S9	2	S1 AND S2 AND S3
S10	91	S1 AND S3
S11	0	S10 AND S4 AND S5
S12	2	S10 AND S5
S13	4	S9 OR S12
S14	35	S10 AND (S6 OR S7 OR S8)
S15	0	S2 AND S3 AND S4 AND S5
S16	141	S2 AND S4 AND S5 AND S7
S17	8	S16 AND (S1 OR S3 OR S8)
S18	9	S14 AND IC=(G06F? OR H04M?)
S19	13	S10 AND IC=(G06F? OR H04M?)
S20	21	S17 OR S18 OR S19
S21	21	IDPAT (sorted in duplicate/non-duplicate order)
S22	21	IDPAT (primary/non-duplicate records only)

File 347:JAPIO Nov 1976-2003/Dec(Updated 040402)

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File 350:Derwent WPIX 1963-2004/UD, UM &UP=200418

(c) 2004 Thomson Derwent

09/17&amp;4,069

4/7/04

NPL

Set	Items	Description
S1	2599548	(FIBRE OR FIBER) ()OPTIC? OR OPTICAL OR COAXIAL? OR CO()AXIAL? OR CABLE?
S2	782437	DATABASE? OR DATABANK? OR DATA() (BASE? OR BANK?) OR DB OR - OODB OR DBMS OR RDB
S3	61116	TROUBLETICKET? OR (HELP()DESK? OR HELPDESK? OR PROBLEM? OR TROUBLE) ()(REPORT? OR TICKET?) OR TROUBLEREPORT? OR COMPLAINT?
S4	66485	ISP? OR SERVICE() PROVIDER?
S5	1200376	CENTRALI? OR SHARE? OR PORTAL? OR WEBPORTAL? OR DISTRIBUTE? OR NETWORKED
S6	3382030	ACCESS? OR MAINTAIN? OR EDIT? OR REVIS? OR VIEW?
S7	2431070	USER? OR INDIVIDUAL? OR PERSONAL? OR SUBSCRIBER?
S8	924236	TIER? OR MULTILEVEL? OR HIERARCH? OR RESTRICT?
S9	16622	S3 AND (TRACK? OR MONITOR? OR LOG OR LOGGING OR LOGS OR HISTORY? OR HISTORIES OR MANAGE? OR ADMINIST?)
S10	121	S9 AND S1
S11	6	S10 AND S2
S12	1	S10 AND S4
S13	56	S9 AND S4
S14	18	(S10 OR S13) AND S5
S15	824	S4(2N) (MULTIPL? OR VARIOUS OR PLURAL? OR MANY OR SEVERAL?)
S16	0	S10 AND S15
S17	22	(S10 OR S13) AND S6 AND S7
S18	1	S15 AND S9
S19	40	S11 OR S12 OR S14 OR S17 OR S18
S20	38	RD (unique items)
S21	34	S20 NOT PY>2001
File	8:Ei Compendex(R) 1970-2004/Mar W4	
		(c) 2004 Elsevier Eng. Info. Inc.
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		(c) 2004 ProQuest Info&Learning
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		(c) 1998 Inst for Sci Info
File	34:SciSearch(R) Cited Ref Sci 1990-2004/Apr W1	
		(c) 2004 Inst for Sci Info
File	99:Wilson Appl. Sci & Tech Abs 1983-2004/Mar	
		(c) 2004 The HW Wilson Co.